

## Warranty Options for Flygt Submersible Non-Clog Pumps:

Warranty Options After Start Up		OPTION #1 	OPTION #2 	OPTION #3 	OPTION #4 
		Standard Prorated Warranty	Non-Prorated Warranty	Non-Prorated Warranty with Removal & Install	Non-Prorated Warranty with Removal, Install & Maintenance Agreement
0-18 months	100%	●			
19-39 months	50%	●			
40-60 months	25%	●			
0-60 months	100%		●	●	●
Removal & Reinstallation by Kennedy Industries		Not included*	Not included*	●	●
Response Time		72 hours	48 hours	24 hours	24 hours
Loaner Pump – if warranty repair exceeds 4 weeks				●	●
Factory Warranty Compliance**		Provided by customer	Provided by customer	Provided by customer	Provided by Kennedy Industries

\* Kennedy Industries removal and installation at added cost. Warranty work is scheduled Monday through Friday – 7:00 am to 5:00 pm. After 5:00 pm, weekends, or holidays are subject to Kennedy's field service rates.

### What is warranty:

Defect in materials and/or workmanship.

### What is NOT warranty:

Electrical surges, lightning, foreign debris like concrete pieces, re-bar, cut cable, misuse.

### \*\* What is required from the Customer to keep the warranty in full effect:

**Annual documented inspection required to maintain warranty includes:**  
(Not required with Option #4 warranty)

- Pulling the pump/s for inspection of seal oil (pumps less than 12 hp) or coolant in pumps above 12 hp. Very large pumps may have seal oil, please check your operation and maintenance manual provided with your pump. If there are any signs of water, please change the oil and/or coolant.
- Check impeller for proper clearance and wear ring clearance, adjust impeller clearance or replace wear ring as necessary. Also check the impeller for wear and/or damage.
- Inspect cable for cuts or wear, ensure that all wiring connections are tight and terminated properly.
- Check voltage and amps while the pump/s are running under normal operation and record these values. Check to ensure that the pump motor amps are below full load.



A convenient form is attached to this document to ensure that the warranty compliance requirements have been completed. This document is required by the manufacturer for warranty coverage and must be validated every 12 months after start up.



Warranty repairs are taken very seriously. Kennedy Industries, Inc. will do our very best to repair your pump and have it back to you as soon as possible. Kennedy understands the urgency involved and is dedicated to your complete satisfaction.

Thank you for purchasing a Flygt pump from Kennedy Industries. We value your business and will work hard to continue to earn it.

– The Kennedy Industries Team



PUMPING-REPAIR  
FLOW CONTROL  
PROCESS  
AUTOMATION

**PUMP STATION  
MAINTENANCE  
REPORT**

After service is completed please return to: [warranty@kennedyind.com](mailto:warranty@kennedyind.com)

CUSTOMER INFORMATION	
DATE OF SERVICE:	DATE OF STARTUP:
CUSTOMER:	STATION ADDRESS:
NAME:	STATION NAME:
PHONE:	EMAIL:

PUMPS			
PUMP MODEL & SERIAL NUMBER:	PUMP #1	PUMP #2	PUMP #3
HP & FLA OF MOTORS:			
DUTY POINT:			
OIL / COOLANT QUANTITY:			

STATUS					
ELECTRICAL CHECK POINTS					
PHASE - VOLTS:					
PUMP #1	L1L2	L2L3	L1L3	PUMP #1	AMPS
PUMP #2	L1L2	L2L3	L2L3	PUMP #2	AMPS
PUMP #3	L1L2	L2L3	L2L3	PUMP #3	AMPS
	PUMP PULLED?	OIL/COOLANT CHECKED?	OIL/COOLANT CHANGED?	PUMP CABLE INSPECTED FOR DAMAGE?	IMPELLER CLEARANCE
PUMP #1	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	
PUMP #2	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	
PUMP #3	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	
NOTES:					

\* Note oil for seal chamber Shell Ondina 927 pareffin; type or equal – Coolant 70% deionized or distilled water and 30% Dowcal 200